The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage www.mycarefactor.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.mycarefactor.com or call 614-766-5800 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$250 /individual or \$500/ family Out-of-network: \$500/individual or \$1,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes. \$25 individual / \$75 family for dental, if elected.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For network providers \$600 individual /\$1,200 family; for outof-network providers \$1,000 individual / \$2,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Non- Precertification Penalties, Amounts over Usual and Reasonable.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.mycarefactor.com or call 1-614-766-5800 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> and 0% <u>coinsurance</u>	\$45 <u>copay</u> and 40% <u>coinsurance after</u> <u>deductible</u>	None
If you visit a health care provider's office or clinic	Specialist visit	\$25 <u>copay</u> and 0% <u>coinsurance</u>	\$45 <u>copay</u> and 40% <u>coinsurance after</u> <u>deductible</u>	
CIINIC	Preventive care/screening/ immunization	No Charge	No Charge	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance after deductible	40% <u>coinsurance after</u> <u>deductible</u>	
	COVID- 19	No Charge	No Charge	Out-of-Network will be paid at the Usual, Reasonable, and Customary rate
If you need drugs to	Generic drugs (Tier 1)	\$10 copay and 0% coinsurance	\$25 <u>copay</u> and 0% <u>coinsurance</u>	
treat your illness or condition	Preferred brand drugs (Tier 2)	\$20 <u>copay</u> and 0% <u>coinsurance</u>	\$20 <u>copay</u> and 0% <u>coinsurance</u>	
More information about prescription drug coverage is available at www.primetherapeutics.c om	Non-preferred brand drugs (Tier 3)	\$30 <u>copay</u> and 0% <u>coinsurance</u>	\$30 <u>copay</u> and 0% <u>coinsurance</u>	Mail order Copays: \$20/\$40/\$60
	Specialty drugs (Tier 4)	May be available through the Select Drugs and Products Program	N/A	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	40% coinsurance after deductible	
surgery	Physician/surgeon fees	20% <u>coinsurance</u> <u>after deductible</u>	40% coinsurance after deductible	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mycarefactor.com.com</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Emergency room care	\$75 <u>copay</u> and 0% <u>coinsurance</u>	\$75 <u>copay</u> and 0% <u>coinsurance</u>	
If you need immediate medical attention	Emergency medical transportation	20% <u>coinsurance</u> <u>after deductible</u>	\$45 <u>copay and 40%</u> <u>coinsurance after</u> <u>deductible</u>	Emergency room copayment waived if the
	Urgent care	\$35 <u>copay</u> and 0% <u>coinsurance</u>	\$30 copay and 0% coinsurance	
If you have a hospital	Facility fee (e.g., hospital room)	20% coinsurance after deductible	40% coinsurance after deductible	
stay	Physician/surgeon fees	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>	
If you need mental health, behavioral	Outpatient services	20% <u>coinsurance</u> <u>after deductible</u>	40% coinsurance after deductible	
health, or substance abuse services	Inpatient services	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>	
	Office visits	\$25 <u>copay</u> and 0% <u>coinsurance</u>	\$45 <u>copay</u> and 40% <u>coinsurance after</u> <u>deductible</u>	
If you are pregnant	Childbirth/delivery professional services	20% coinsurance after deductible	40% coinsurance after deductible	
	Childbirth/delivery facility services	20% coinsurance after deductible	40% coinsurance after deductible	
	Home health care	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>	
If you need help	Rehabilitation services	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>	
recovering or have other special health	Habilitation services	20% <u>coinsurance</u> <u>after deductible</u>	40% coinsurance after deductible	
needs	Skilled nursing care	20% <u>coinsurance</u> <u>after deductible</u>	40% coinsurance after deductible	
	Durable medical equipment	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mycarefactor.com.com</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Hospice services	20% <u>coinsurance</u> <u>after deductible</u>	40% <u>coinsurance after</u> <u>deductible</u>		
16	Children's eye exam	0% coinsurance	0% coinsurance	1 exam per calendar year	
If your child needs dental or eye care	Children's glasses	N/A	N/A		
dental of eye cale	Children's dental check-up	0% coinsurance	0% coinsurance	2 per calendar year if dental elected.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Acupuncture

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Hearing Aids

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Dental Care (Adult)
- Bariatric Surgery

- Chiropractic care(15 visits)
- Private-Duty Nursing (30 visits per calendar vear maximum)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: <u>www.mycarefactor.com</u> or by calling 614-766-5800.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

^{*} For more information about limitations and exceptions, see the plan or policy document at www.mycarefactor.com.com.

Spanish (Español): Para obtener asistencia en Español, llame al 614-766-5800

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 614-766-5800

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 614-766-5800

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 614-766-5800.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mycarefactor.com.com</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$250	
Copayments	\$0	
Coinsurance	\$2,490	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$2,740	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u> *	\$250	
Copayments	\$0	
Coinsurance	\$1070	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,320	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u> *	\$250	
Copayments	\$0	
Coinsurance	\$510	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$760	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: [insert].

*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.